

EXCEPTIONS TO Neutron, Inc. RETURN POLICY:

The following items are required to be returned directly to the manufacturer. All of the items below are sold with the manufacturer warranty. Please take advantage of this by returning the defective item directly to the manufacturer for a faster replacement.

HARD DRIVES:

IBM: 1-888-426-5214, online request at

<http://www.storage.ibm.com/warranty/jsp/arma31.jsp?ibmer=0>

Maxtor: 1-800-262-9867, online request at

<https://www.maxtor.com/maxtorhome.htm?https://extranet2.maxtor.com/PreDiag.asp>

Western Digital: 1-800-275-4932, online request at

<http://www.westerndigital.com/support/warranty/selection.asp?custtype=END>

Seagate: 1-800-468-3472, online request at

http://www.seagate.com/support/service/warranty_validation.html

Samsung: 1-800-726-7864, online request at

http://www.samsungusa.com/cgi-bin/nabc/support/b2c_support_gate.jsp

MONITORS:

ACER: 1-888-723-2238, <http://www.acercm.com/warranty/index.html>

AOC: 1-800-343-5777 <http://www.aocmonitor.com/default.asp>

LG Electronics (Goldstar): 1-800-243-0000,

http://www.lgeus.com/Service/Service_Main.asp

Hitachi: 1-800-536-6721, monitor.support@hal.hitachi.com

KDS: 1-800-283-1311, <https://www.shopkds.com/service/shoprma.asp>

Samsung: 1-866-542-7214, <http://www.samsungmonitor.com/>

Sony: 1-800-326-9551, www.sony.com/displays

Viewsonic: 1-800-688-6688, <http://www.viewsonic.com/support/index.htm>

Iiyama: 800-594-7480, <http://www.iiyama.com/US.html>

MEMORY:

Kingston: 800-835-6575, <http://www.kingston.com/support/newrma.asp>

PRINTERS and SUPPLIES (Ink Cartridges, Toner Cartridges, Ribbon Cartridges, Paper)

Lexmark: 1-800-539-6275, http://www.lexmark.com/us_home.html

Hewlett Packard: 1-800-527-3753, <http://www.hp.com/cposupport/eschome.html>

Epson: 1-562-276-7202, <http://www.epson.com/cgi-bin/Store/index.jsp>

PROCESSORS:

Intel: 1-800-468-3548, <http://support.intel.com/support/processors/>

Or, <http://support.intel.com/support/9089.htm#2>

AMD: 1-408-749-3060,

http://www.amd.com/us-en/Corporate/AboutAMD/0,,51_52_3592_712,00.html

*** IMPORTANT NOTICE:** Opened, non-defective returns for these products will not be accepted under any circumstances. All returns to Neutron, Inc. for the above items are subject to a handling fee of 25%.